



Muscatine Power and Water

3205 Cedar Street • Muscatine, IA 52761
(563)263-2631 • www.mpw.org

Dear Valued Customer,

Muscatine Power & Water is proud to be your local digital TV and Internet provider. We are continually upgrading our offerings to bring you the latest and most reliable products and services in the area. For your convenience, this sheet outlines our available services and complete channel lineup. We thank you for your business.

MPW DIGITAL TV

Rates & Services

Rates effective 5/1/2014. Subject to change.

Standard Service Monthly

Available service territory includes the cities of Muscatine and Fruitland, as well as Bloomington Hollow, Brimman Prairie, Cedar Hills, Dartford, Eagle Ridge, Fairway Oaks, Kent Estates, Mark Twain, Ripley's, Rolling Acres, Whispering Pines, Wildwood and portions of Hickory Hills subdivisions.

Basic\$23.99

Digital Service Packages¹

Select\$61.99
Preferred\$71.99
Preferred Xtra\$76.99
Preferred Plus 1\$87.99
Preferred Plus 2\$99.99
Preferred Plus 3\$107.99
Ultimate\$118.99

Additional Digital Products & Services

Multi-Room DVR Service (up to 4 rooms)⁵\$2.99
HD Plus (3 channels)²\$4.49
Disney Family Movies ON Demand¹\$5.99
MPWLatino (15 Spanish Channels)¹\$9.99
NFL RedZone³\$42.00/season
On Demand/Pay-Per-View movies/events¹ prices vary
Cable Wire Protection Program\$2.99

Encore² (up to 14 channels) includes ON Demand⁴\$7.99
Cinemax² (up to 13 channels) includes ON Demand⁴ ..\$15.49
Showtime & The Movie Channel²
(up to 13 channels)\$15.49
Starz & Encore² (up to 23 channels)
includes Starz & Encore On Demand⁴\$17.49
HBO² (up to 15 channels)
includes HBO On Demand⁴\$19.49

Installation Prices & Equipment

Standard Basic Installation (up to 4 outlets)\$40.00
Multi-Room DVR Installation\$9.95
Additional Outlet Installation\$25.00/outlet
Relocate Outlet\$25.00/outlet
Custom Installation\$25.00/outlet
Service Price (1 hour minimum)\$25.00/hr.
Digital Box delivery Rate (1 hour minimum)\$25.00/hr.
RG-6 Coaxial Cable\$.10/ft.
VCR, DVD, Surround Sound, A/B Switch Connection
(initial trip)FREE
VCR, DVD, Surround Sound, A/B Switch Connection
(subsequent trips (1 hour minimum))\$25.00/hr
Drop/Bury Installation\$50.00

Drop/Bury Replacement Due to Damage\$300.00
EZ Hold\$5.00/mo.
Reconnection\$30.00
Late Paymentas per policy
Insufficient Funds\$30.00/per

Equipment Rental & Prices

Digital Adapter with Remote Control\$2.00/mo.
Standard Box with Remote Control\$4.00/mo.
HD Box with Remote Control\$6.00/mo.
HD/DVR Box w/ Remote Control\$11.99/mo.
CableCARD\$1.00/mo.
House Amplifier\$35.00
A/B Switch\$5.00
Unreturned/Damaged HD/DVR Box Fee\$50.00
Unreturned/Damaged HD Box Fee\$250.00
Unreturned/Damaged Standard Box Fee\$200.00
Unreturned/Damaged Digital Adapter Fee\$75.00
Unreturned/Damaged CableCARD\$75.00
Unreturned/Damaged Power Cord\$15.00
Replace Damaged/Lost Remote Control\$10.00
Digital Equipment Collection Fee\$25.00

¹ A Standard, HD, or HD/DVR Box is required for MPWLatino, Stingray Music, Premium Networks, On Demand, Pay Per View, and interactive on-screen guide. Digital Adapter will receive any other digital channels.

² Requires monthly rental of an HD/DVR or HD Box for each TV to receive HD programming. Premium network HD programming requires subscription to the premium network suite associated with it.

³ NFL RedZone and NFL RedZone HD require a subscription to Preferred level of service plus an additional fee and are only available on Sundays during the NFL season. A Standard, HD, or HD/DVR Box is required for each television to receive NFL RedZone. Subscription to NFL RedZone will renew automatically at the beginning of each NFL season.

⁴ Requires subscription to any MPW Digital TV digital service. In order to receive HBO ON Demand, Cinemax ON Demand and/or Starz/Encore ON Demand, you must subscribe to either the HBO, Cinemax and/or Starz/Encore premium service.

⁵ Requires HD/DVR box and compatible boxes for up to 3 other rooms. Installation fees and other restrictions may apply. See mpw.org for more information.

REVISED 11/4/2014

Channel Lineup

Letter in the right-hand columns indicates on which service tier channel is available:

B = Basic, S = Select, P = Preferred, U = Ultimate. An * indicates that the channel is available on that tier for an additional cost.

Effective 11/1/2014. Channels subject to change. Visit mpw.org for updates.

1	VOD - On Demand ¹	B S P U	31	EDUAC - Educational Access	B S P U	53	TRAVL - Travel Channel	S P U	76	ION - ION TV (eff. 11/2014)	S P U
2	GOVAC - Governmental Access	B S P U	32	TVGN - TV Guide Network	B S P U	54	HGTV - Home & Garden	S P U	77	GAC - Great American Country	S P U
3	WGNA - WGN America (Chicago)	B S P U	33	ESPN	wtvr S P U	55	AMC	S P U	80	HLN - CNN Headline News	wtvr S P U
4	WHBF - CBS 4 (Rock Island)	B S P U	34	ESPN2 - ESPN2	wtvr S P U	56	FXM - FX Movie Channel	S P U	81	NBCSP - NBC Sports Net	wtvr S P U
5	RMXTV - ReMax TV	B S P U	35	ESNCL - ESPN Classic	wtvr S P U	57	TBS	OD wtvr S P U	82	DISJr - Disney Junior	S P U
6	KWQC - NBC 6 (Davenport)	B S P U	36	FSN - FOX Sports Midwest	S P U	58	FX	OD S P U	83	FS1 - FOX Sports 1	S P U
7	KLJB - FOX 18 (Davenport)	B S P U	37	CSNCH - Comcast Sports Net	S P U	59	TNT	OD wtvr S P U	84	WE - Womens Entertainment	S P U
8	WQAD - ABC 8 (Moline)	B S P U	38	FOXDE - FOX Deportes	S P U	60	SyFy	wtvr S P U	85	DFCH - Discovery Family	OD S P U
9	PUBAC - Public Access	B S P U	39	GOLF - Golf Channel	wtvr S P U	62	OUTD - Outdoor Channel	S P U	86	SCI - Science Channel	OD S P U
10	QVC	wtvr B S P U	40	BTN - Big Ten Network	OD wtvr S P U	63	FNC - FOX News Channel	wtvr S P U	87	GALA - Galavisión	S P U
11	WQADM - My Network TV	B S P U	41	DISNY - The Disney Channel	S P U	64	CNN	OD wtvr S P U	88	NGEO - National Geographic	OD S P U
12	KIIN - PBS 12 (Iowa City)	B S P U	42	SPRT - Sprout	S P U	65	msnbc	wtvr S P U	89	RFDTV - RFD	S P U
13	KGCV - The CW 13 (Davenport)	B S P U	43	FAM - ABC Family	wtvr S P U	66	CNBC	wtvr S P U	90	FBN - FOX Business News	wtvr S P U
14	WQPT - PBS 24 (Moline)	B S P U	44	TOON - Cartoon Network	OD wtvr S P U	67	UNI - Univision	S P U	91	HMM - Hallmark Movie	S P U
23	CSPAN - C-SPAN	wtvr B S P U	45	DISXD - Disney XD	S P U	68	E! - Entertainment TV	wtvr S P U	92	LMN - Lifetime Movie	OD wtvr S P U
24	CSPN2 - C-SPAN 2	wtvr B S P U	46	USA	wtvr S P U	69	ESQUI - Esquire Network	S P U	93	OWN - Oprah Winfrey	OD S P U
25	WEATH - Weather Channel	B S P U	47	A&E	OD wtvr S P U	70	truTV	OD wtvr S P U	94	OXGN - Oxygen	wtvr S P U
26	HSN - Home Shopping Network	B S P U	48	LIFE - Lifetime	OD wtvr S P U	71	CHILL - Chiller	S P U	95	ID - Investigation Discovery	OD S P U
27	COMAC - Commercial Access	B S P U	49	AP - Animal Planet	OD S P U	72	DFH - Discovery Fit & Health	OD S P U	96	WILD - Nat Geo Wild	S P U
28	TBN - Trinity Broadcasting	B S P U	50	DSC - Discovery	OD S P U	73	HLMRK - Hallmark Channel	wtvr S P U	97	FX	S P U
29	EWTN - Global Catholic Network	B S P U	51	TLC - Learning Channel	OD S P U	74	BRAVO	wtvr S P U	101	CLOO	P U
30	INSP - Inspirational Network	B S P U	52	HIST - History Channel	OD wtvr S P U	75	FOOD - Food Network	S P U	102	DEST - Destination America	OD P U

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104 UNMAS - UniMás		P U	252 STZC - Starz Comedy	** * U	532 No Fences	wtvr B S P U	756 FXMHD - FX Movie Channel HD	S P U	
105 AHC - American Heroes	OD	P U	253 STZB - Starz in Black	** * U	533 Country Classics	wtvr B S P U	757 TBSHD - TBS HD	OD wtvr S P U	
106 DIY - Do It Yourself Network		P U	254 STZK - Starz Kids & Family East	** * U	534 The Light	wtvr B S P U	758 FXHD - FX HD	S P U	
107 COOK - Cooking Channel		P U	255 STZL - Starz Cinema East	** * U	535 Holiday Hits	wtvr B S P U	759 TNTHD - TNT HD	OD wtvr S P U	
108 ESPN - ESPN College	wtvr	P U	256 SZCW - Starz Cinema West	** * U	536 Jazz Masters	wtvr B S P U	760 SyFyD - Syfy HD	wtvr S P U	
109 ESPNN - ESPN News	wtvr	P U	257 STZE - Starz Edge	** * U	537 Smooth Jazz	wtvr B S P U	762 OUTHD - Outdoor Channel HD	S P U	
110 SECN - ESPN SEC Network	wtvr	P U	260 ENC - Encore East	OD ¹ wtvr	538 Jazz Now	wtvr B S P U	763 FNCHD - FOX News Channel HD	wtvr S P U	
111 NFL - NFL Network	OD wtvr	P U	261 ENCw - Encore West	** * U	539 The Blues	wtvr B S P U	764 CNNHD - CNN HD	OD wtvr S P U	
113 LRW - Lifetime Real Women		P U	262 ENCF - Encore Family	** * U	540 Swinging Standards	wtvr B S P U	765 MSNBC - msnbc HD	wtvr S P U	
114 TCM - Turner Classic Movies	wtvr	P U	264 ENCWS - Encore Westerns East	** * U	541 Easy Listening	wtvr B S P U	766 CNBCH - CNBC HD	wtvr S P U	
115 IFC - Independent Film Channel		P U	265 ENWSw - Encore Westerns West	** * U	542 Classic Masters	wtvr B S P U	767 UNHD - Univision HD	S P U	
116 BBC - BBC America		P U	266 ENCSU - Encore Suspense East	** * U	543 Pop Classics	wtvr B S P U	768 E!HD - Entertainment HD	wtvr S P U	
117 GSN - Game Show Network		P U	267 ENSUw - Encore Suspense West	** * U	544 Latino Urbana	wtvr B S P U	769 ESQHD - Esquire Network HD	S P U	
118 BOOM - Boomerang		P U	268 ENCA - Encore Action East	** * U	545 Today's Latin Pop	wtvr B S P U	770 TRTVD - truTV HD	OD wtvr S P U	
121 FUSN - Fusion		P U	269 ENCAw - Encore Action West	** * U	546 Latino Tropical	wtvr B S P U	773 HCHD - Hallmark HD	wtvr S P U	
122 FYI - (formerly Bio)	wtvr	P U	270 ENCRB - Encore Black East	** * U	547 Romance Latino	wtvr B S P U	774 BRVOD - Bravo HD	wtvr S P U	
123 H2 - History Channel 2	wtvr	P U	271 ENCBw - Encore Black West	** * U	548 Retro Latino	wtvr B S P U	775 FOODD - Food Network HD	S P U	
124 MILH - Military History		P U	272 ENCR - Encore Classic East	** * U	549 Rock en Espanol	wtvr B S P U	776 IONHD - ION TV HD (eff 11/2014)	S P U	
125 CI - Crime & Investigation		P U	273 ENCW - Encore Classic West	** * U	550 Y2K	wtvr B S P U	777 GACHD - GAC HD	S P U	
127 FS2 - Fox Sports 2		P U	SPECIALTY SERVICES ¹ some may require HD receiver ²		551 Hip Hop	wtvr B S P U	780 HLNHD - Headline News HD	wtvr S P U	
128 MAVTV - MAV-TV		P U	300 EVENT - Pay Per View	** * *	552 Bluegrass	wtvr B S P U	781 NBCSP - NBC Sports HD	wtvr S P U	
130 MVPLX - Movieplex (eff. 11/2014)		P U	310 SEC-A - SEC Alternate	wtvr P U	HD - HIGH DEFINITION CHANNELS ²				
143 KDINL - IPTV Learns	B S P U		327 CSNH - Comcast Sports Alt	S P U	600 PIVHD - Pivot HD (eff. 11/2014)	P U	783 FS1HD - FOX Sports 1 HD	S P U	
144 KDINW - IPTV World	B S P U		340 BTFB1 - BIG 10 Alternate	wtvr S P U	602 DESTD - Destination America HD	P U	784 WE HD - Womens Entertainment HD	S P U	
145 WQPT2 - Worldview	B S P U		350 NFLRZ - NFL RedZone ³	** *	603 OUTHD - Outside HD (eff 11/2014)	P U	786 SCiHD - Science Channel HD	OD S P U	
146 THIS - This TV	B S P U		MPW LATINO - Add to any TV Package ¹		604 UNIHD - UniMás HD	P U	787 GALAH - Galavision HD	S P U	
147 MeTV	B S P U		400 UNI - Univision	** * *	608 ESPNU - ESPN College HD	wtvr P U	788 NGCHD - National Geographic HD	OD S P U	
156 KWQCW - KWQC Local Radar	B S P U		401 GALA - Galavision	** * *	609 ESWHD - ESPN News HD	wtvr P U	790 FBHND - FOX Business HD	S P U	
158 ANTEN - Antenna TV	B S P U		402 ESPND - ESPN Deportes	** * *	610 SECND - SEC Network HD	wtvr P U	791 HMMHD - Hallmark Movie HD	S P U	
163 COZI - COZI TV	B S P U		403 CNNE - CNN en Espanol	** * *	611 NFLHD - NFL Network HD	wtvr P U	792 LMMHD - Lifetime Movie HD	OD wtvr S P U	
173 UP - (was GMC)	P U		404 SORPR - Sorpresa	** * *	621 FUSND - Fusion HD	P U	793 OWNHD - Oprah Winfrey HD	OD S P U	
PREMIUM NETWORK SUITES - Add to any package ¹				405 DSCES - Discovery en Espanol	** * *	622 FYIHD - FYI HD (formerly Bio)	wtvr P U	794 OXYHD - Oxygen HD	wtvr S P U
200 HBO-E - HBO East	OD ⁴ ** * U		406 DFAM - Discovery Familia	** * *	623 H2 HD - History 2 HD	wtvr P U	796 WILDH - Nat Geo Wild HD	S P U	
201 HBO-W - HBO West	** * U		407 HISTE - History Channel Espanol	** * *	625 CI HD - Crime & Investigation HD	P U	797 FXHD - FX HD	S P U	
202 HBO2 - HBO 2 East	** * U		408 LNOVE - Latele Novela	** * *	627 FS2HD - Fox Sports 2 HD	P U	PREMIUM NETWORK HD CHANNELS ²		
203 HBO2W - HBO 2 West	** * U		409 CINE - Cine Mexicano	** * *	628 MAVHD - MAV-TV HD	P U	800 HBOHD - HBO HD	OD ⁴ ** * U	
204 HBOSG - HBO Signature East	** * U		411 FOXDE - FOX Deportes	** * *	630 MVPLX - Movieplex HD (eff. 11/2014)	P U	820 MAXHD - Cinemax HD	OD ⁴ ** * U	
205 HBOSW - HBO Signature West	** * U		412 UNMAS - UniMás	** * *	650 NFLRD - NFL RedZone HD ³	** *	830 SHOHD - Showtime HD	** * U	
206 HBOFE - HBO Family East	** * U		413 TLMUN - Telemundo	** * *	703 WGNAD - WGN America HD	S P U	840 TMCHD - The Movie Channel HD	** * U	
207 HBOFW - HBO Family West	** * U		414 FOXL - FOX Life	** * *	704 WHBFD - WHBF (CBS) HD	S P U	850 STZHD - Starz HD	OD ⁴ wtvr ** * U	
208 HBOCM - HBO Comedy East	** * U		415 MUN2 - mun dos	** * *	706 KWQCD - KWQC (NBC) HD	S P U	860 ENCHD - Encore HD	OD ⁴ wtvr ** * U	
209 HBOCW - HBO Comedy West	** * U		STINGRAY DIGITAL MUSIC ¹		707 KLJBD - KLJB (FOX) HD	S P U	ADDITIONAL HIGH DEFINITION CHANNELS ²		
210 HBOZN - HBO Zone East	** * U		503 Hit Lists	wtvr B S P U	708 WQADD - WQAD (ABC) HD	S P U	880 AXSTV - AXS TV	P U	
211 HBOZW - HBO Zone West	** * U		504 Urban Beats	wtvr B S P U	710 QVCHD - QVC HD	wtvr S P U	881 HDNMV - HDNet Movies	HD PLUS ** * *	
212 HBO-L - HBO Latino East	** * U		505 Groove Disco & Funk	wtvr B S P U	712 KIIND - KIIN (PBS) HD	S P U	882 VELOC - Velocity	S P U	
213 HBOLW - HBO Latino West	** * U		506 Dance Clubbin'	wtvr B S P U	713 KGCWD - KGCW (CW) HD	S P U	883 UHD - Universal HD	HD PLUS ** * *	
218 5 MAX - 5 StarMAX	** * U		507 Chamber Music	wtvr B S P U	714 WQPTD - WQPT (PBS) HD	S P U	884 SMTHD - Smithsonian	HD PLUS ** * *	
219 OMAX - OuterMAX	** * U		508 Broadway	wtvr B S P U	725 WEABD - Weather Channel HD	S P U	wtvr This symbol indicates that the network is also available via WatchTVEverywhere (WTVE).		
220 MAX-E - Cinemax East	OD ⁴ ** * U		509 Eclectic Electronic	wtvr B S P U	726 HSNHD - Home Shopping HD	S P U	OD This symbol indicates that the network is also available ON Demand . Press the ON Demand button or go to channel 1 to view the ON Demand menu.		
221 MAX-W - Cinemax West	** * U		510 Classic R'n'B & Soul	wtvr B S P U	733 ESPND - ESPN HD	wtvr S P U	Your subscription level must include a specific network channel in order to receive its associated WTVE service.		
222 MOMAX - MoreMax East	** * U		511 Soul Storm	wtvr B S P U	734 ES2HD - ESPN 2 HD	wtvr S P U	Additional ON Demand Programming		
223 MOMAX - MoreMax West	** * U		512 Gospel	wtvr B S P U	736 FSNHD - FOX Sports Midwest HD	S P U	In addition to the networks listed by channel above, the following additional ON Demand programming is available through the ON Demand menu. Most of it is FREE:		
224 AMAX - ActionMax East	** * U		513 Jammin'	wtvr B S P U	737 CSNHD - Comcast Sports Net HD	S P U	• Adult Swim	• Digital Music & Music Video	
225 AMAXW - ActionMax West	** * U		514 Classic Rock	wtvr B S P U	738 FXDHD - FOX Deportes HD	S P U	• Karaoke Channel	• TeleCentral (in Spanish)	
226 TMAX - ThrillerMax East	** * U		515 The Spa	wtvr B S P U	739 GOLFD - Golf Channel HD	wtvr S P U	• Kids Unlimited	• Studio Extras	
227 TMAXW - ThrillerMax West	** * U		516 Rock	wtvr B S P U	740 BTNHD - Big Ten HD	OD wtvr S P U	• Concert TV	• Adult	
228 MMAX - MovieMAX	** * U		517 Heavy Metal	wtvr B S P U	741 DISHD - Disney Channel HD	S P U	SEE MENU FOR DETAILS.		
229 MAXSD - MAXLatino	** * U		518 Rock Alternative	wtvr B S P U	742 SPRHD - Sprout HD	S P U	For more information visit mpw.org or call 263-2631.		
230 SHOe - Showtime East	** * U		519 Alt Rock Classics	wtvr B S P U	743 ABCFD - ABC Family HD	wtvr S P U	REVISED 11/4/2014		
231 SHO2e - Showtime 2 East	** * U		520 Adult Alternative	wtvr B S P U	744 TOOND - Cartoon Net HD	OD wtvr S P U			
232 SHOCE - Showcase	** * U		521 The Chill Lounge	wtvr B S P U	745 DXDHD - Disney XD HD	S P U			
233 SHOxE - Showtime Extreme	** * U		522 Pop Adult	wtvr B S P U	746 USAHD - USA Network HD	wtvr S P U			
234 SHOBE - Showtime Beyond	** * U		523 Nothin' but 90's	wtvr B S P U	747 A&EHD - A & E HD	OD wtvr S P U			
235 SHONE - Showtime Next	** * U		524 Everything 80's	wtvr B S P U	748 LIFED - Lifetime HD	OD wtvr S P U			
236 SHOFe - Showtime Family	** * U		525 Flashback 70's	wtvr B S P U	749 APHD - Animal Planet HD	OD S P U			
237 SHOWe - Showtime Women	** * U		526 Jukebox Oldies	wtvr B S P U	750 DSCHD - Discovery HD	OD S P U			
240 TMCe - The Movie Channel East	** * U		527 Maximum Party	wtvr B S P U	751 TLCHD - Learning Channel HD	S P U			
241 TMCXe - The Movie Channel Xtra	** * U		528 Folk Roots	wtvr B S P U	752 HISHD - History HD	wtvr S P U			
243 FLIXe - FLIX	** * U		529 Kids' Stuff	wtvr B S P U	753 TRAVD - Travel Channel HD	OD S P U			
250 STARZ - Starz East	OD ⁴ wtvr	** * U	530 Alt - Country Americana	wtvr B S P U	754 HGTVD - Home & Garden HD	S P U			
251 STRZW - Starz West	** * U		531 Hot Country	wtvr B S P U	755 AMCHD - AMC HD	S P U			