Start watching here...

...and finish here.
(without missing anything in between)

Multi-Room DVR
Quick Reference Guide

This guide details how to operate your non-DVR set-tops in order to enjoy the Multi-Room DVR features.
Welcome to the **Multi-Room DVR** experience!

With Multi-Room DVR you will now be able to watch, record, and delete programs on your Digital Video Recorder (DVR) from any connected non-DVR set-top in your home. You can also use the powerful new bookmarking capabilities which allow you to resume watching the same program in another room from exactly where you left off. This guide gives you an overview of how to quickly get started enjoying this exciting new addition to your home entertainment system*.

* Operation of your Digital Video Recorder set-top remains unchanged. This guide details how to operate your home’s non-DVR set-tops in order to enjoy the Multi-Room DVR features such as playback, recording, and bookmarking of programs from any room in your house. For details on how to operate your Digital Video Recorder, please refer to your DVR Guide or contact MPW Digital TV at 263-2631.

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**Accessing Your DVR Content Using Multi-Room DVR**

Press the **B** button

or

the **List** button on your cable remote to launch the Multi-Room DVR feature and display the **My Recordings** screen*.
My Recordings Screen

The **My Recordings** screen provides a listing of all your existing recorded programs and in-progress recordings. The program series recordings are automatically placed in folders to allow you to quickly find your favorite episodes. Select the folder to view one or more series recordings on your DVR.

Use the left and right arrow keys on the remote to sort the list by time, channel, or date.

Use the up and down arrow keys to scroll through the list. When the recording you want to watch is highlighted, press the OK button on the remote to see the recording details on the **Playback Details** screen.

Playback Details Screen

The **Playback Details** screen gives you a description of the recorded program and offers the following playback options:

- **Watch a recording from where you left off**
  Select the Resume playback icon on the screen to see a menu of playback options.

- **Watch a recording from the beginning**
  Select the Play from beginning icon on the screen to start watching the recording from the beginning.

- **Delete a recording**
  Select the Delete recording icon on the screen to erase the recording from your DVR.
Resume Playback From:

The Resume Playback From: menu offers you the following playback options:

Choose **This room’s latest position** to watch from where playback was stopped on this room’s non-DVR set-top.

Choose **Master Bedroom’s latest position** to watch from where playback was stopped in the room where your DVR is located. (Master Bedroom in this example is the friendly name you assigned to your home’s master DVR.)

Choose **Follow-me bookmark position** to watch from where playback was bookmarked on another room’s non-DVR set-top.

Watch a Recording

A progress **Status Bar** is displayed during playback of a recording that shows the program name, program duration, as well as how far you are currently into the playback.

While watching a recording you can also use your remote to fast forward, rewind, pause, or stop the program.
Main Menu

You can access the Main Menu by pressing the MENU button on the remote at any time the MR-DVR application is running. The options presented will vary depending on the screen or function the user is interacting with. The image on the right shows the options available from the My Recordings screen. Additional options (see list below) are available when accessing the Main Menu during playback.

Use the left and right arrow keys on the remote to navigate the Main Menu options.

Press the OK or Select button on your remote to select the menu option.

*To access the Main Menu from a non-DVR box, press the B (or List) button then follow any other instructions in this guide.

Menu Options

Pause – Pause Live TV on a non-DVR set-top. This feature enables you to pause the Live TV content you were viewing prior to launching the DVR application on the remote cable box.

View Playback Details – Takes you to the Playback Details screen.

Delete Recording – Deletes the selected recording.

Schedule New Recording – Takes you to the Schedule a Recording screen where you can set up future recordings.

Menu Options (continued)

View Scheduled Recordings – Opens the Future Recording screen that displays a list of programs you have already scheduled to record.

Set Follow-me Bookmark – Bookmarks the recording you are currently watching for playback at the same place from any other connected set-top in the home. Note: This function is available by pressing the MENU button during the playback of a recording.

View Hub List - Takes you to the Hub screen which displays the Digital Video Recorder (Hub) you have in your home. You can also assign a friendly name to the DVR in your home from this screen.
Pause Live-TV

This function is only available from the My Recordings screen (see page 3 for more information). Use one of the following options:

Press PAUSE button on the menu bar.

Press PAUSE button on the remote.

Please note that the PAUSE function on your non-DVR set-top is slightly different than on your DVR. In some instances, the PAUSE function will not work if other set-tops in your home are already performing a record function.

Set a Follow-me Bookmark

The Follow-me Bookmark option allows you to set a bookmark during playback of a recording and resume that recording from that same bookmark in another location in the home.

While watching a recorded program, press the MENU button on your remote. Select the Set Follow-me Bookmark icon on the menu. Press the OK button on your remote to bookmark the current viewing location.

You will see a Follow-me Bookmark Successfully Set confirmation message.

You can now retrieve this bookmark to resume playback of the recording from this point at any other connected non-DVR set-top in your home.
Schedule a Recording

Press the MENU button on your remote. Select the Schedule Recording icon on the menu and press the OK button on your remote.

On the Schedule a Recording screen, use the up and down and arrows on the remote to select the Channel, Date, Adjust time by, and What’s in-progress at: fields. Use the left and right arrow keys to scroll through these fields to locate and select the program you want to record. The title and a description of the show you select will appear in the Program field.

Once you have set up your recording, select the Rec Program icon and press the OK button on your remote to schedule the recording. A Record Request Succeeded message will display. You can also select the Rec Series icon to schedule multiple episodes of a program to be recorded.

Delete a Recording

In the My Recordings screen, use the up and down arrow keys on the remote to select and highlight the recording you want to delete.

Press the MENU button on your remote to display the Main Menu. Use your arrow key to select the Delete Recording icon. Press the OK or Select button on the remote to delete the recording.

At the Press “OK” to Confirm Delete… confirmation message, press the OK button on the remote. The recording is now deleted.

Recordings can also be deleted from the Playback Details screen.
Cancel a Future Recording

Select **View Scheduled Recordings** from the **Main Menu**. In the **Future Recording** screen, use the up and down arrow keys on your remote to select and highlight the future recording you want to delete.

Press the **MENU** button on your remote to display the **Main Menu**. Use your arrow key to select the **Cancel Recording** icon. Press the **OK** or **Select** button on your remote to delete the future recording.

At the **Press “OK” to Confirm Cancel…** confirmation message, press the **OK** button on your remote. The recording is now deleted.

View DVR Hub/Change DVR Hub Name

Select **View Hub List** from the **Main Menu** to view the Digital Video Recorder in your home. The DVR that is part of the multi-room network will display on this screen.

You can also use this screen to change the name of the DVR Hub to match the various locations in your home. Press the **MENU** button on your remote from this screen and then enter the new name.
Helpful Hints — Resuming Playback Using Bookmarks

MR-DVR bookmarks your DVR content letting you resume playback of the video content (movies, television shows, etc.) at a later time from the same, or different room of your home. Let’s look at a few examples:

**Resuming playback from the same room.**
Let’s assume you want to finish watching a movie in your upstairs bedroom. Previously, you stopped playback by pressing the STOP button on your remote. To resume playback you:
1. Press the B (or List) button on your remote to display the My Recordings screen.
2. Use the arrow keys to select the content you want to resume.
3. Select the Resume playback icon.
4. Select This room’s latest position and press OK. The playback will resume right where you left off.

**Resuming playback on a connected non-DVR set-top that was previously playing on your DVR.**
Let’s assume you are watching a movie in your living room (where the DVR is located) and you decide you want to continue watching it in the den (where one of your connected non-DVR set-tops is located). Here is what you would do:
1. Press the PAUSE or STOP button to stop/pause playback on the DVR.
2. In the den, press the B (or List) button on the remote to display the My Recordings screen.
3. Select the content you were previously watching in the living room and select the Resume playback icon.
4. Select the Living Room’s latest position option*. The playback will resume right where you left off.

*Note: In this example, Living Room is the friendly name you assigned to your home’s master DVR.
Resuming playback on a connected non-DVR set-top that was previously playing on another non-DVR set-top.

Let’s assume you are watching a movie on a non-DVR set-top in your bedroom and you decide you want to continue watching it in the den (where another non-DVR set-top is located). Here is what you would do:

1. While watching the content in the bedroom, press the MENU button on the remote control. Select the **Set Follow-me bookmark** icon and press OK.
2. In the den, press the B (or List) button to display the My Recordings screen.
3. Use the arrow keys on your remote control to highlight the content you were previously watching in the bedroom and press OK.
4. Select the **Resume Playback** icon from the Playback Details Screen.
5. Select the **Follow-me bookmark position** icon and press OK.
6. The playback will resume right where you left off.

Pausing live TV on your non-DVR set-top.

Let’s assume you are viewing live TV and decide to resume watching at a later time. Here is what you would do:

Press the B (or List) button on your remote to display the **My Recordings** screen.
Press the PAUSE button on your remote.
To resume watching press the PLAY button on the remote.

*Note: If your DVR is busy with other record functions, a confirmation screen will appear when you try and pause live-TV or set-up a recording from a connected non-DVR set-top. Should you chose to continue (by pressing OK) a viewer watching TV at the DVR will experience an interruption in program viewing.*
Frequently asked Questions

What is Multi-Room DVR?
Multi-Room DVR is a networked service where one DVR box is networked to other non-DVR set-top boxes. It allows you to watch, record and delete programs on your DVR from any of the rooms with the networked boxes.

What is the maximum number of TV’s that share one DVR?
Up to 4 TV’s can be networked with our Multi-Room DVR service.

What do I need for Multi-Room DVR?
One qualifying Multi-Room capable DVR box and at least one other non-DVR set-top box is required.

Can I have more than one HD/DVR in my Multi-Room DVR set up?
No. Currently our system is set to have only one HD/DVR per Multi-Room DVR network.

How many different recorded shows can my family watch at the same time?
You can record 2 shows while watching recorded programs on up to 3 networked TV’s.

How many programs can the DVR record at the same time?
You can record 2 shows at the same time.

How do I start watching a recording in one room and finish it in another?
The powerful new bookmarking capability allows you to resume watching a program in another room without missing anything in between. Note: This feature is only available when moving from non-DVR set-top box to non-DVR set-top box.

How do I know what kind of box(es) I have and if it/they will work with the Multi-Room DVR service?
The black DVR box (DCX3400 or DCX3500) along with the small HD only box is required for Multi-Room DVR service. If the model number printed on the front of the box ends with a “-M” the box is Multi-Room capable.

Is there a fee for Multi-Room DVR service?
Yes, there is a $2.75 per month fee for Multi-Room DVR service.

Is there a charge for setting up Multi-Room DVR service in my home?
To ensure network functionality, all Multi-Room networks must be installed by an MPW Digital TV Technician. At that time an on-site evaluation will be performed to ensure proper cabling is present and to determine the layout of your network. A one-time $50.00 installation fee is charged to set up a Multi-Room DVR network.

How do I record programs from another TV other than the one connected to my HD/DVR box?
The following remote control steps are required to setup a remote DVR recording:
List>OK>Menu>Schedule a new Recording

How do I delete a program from a TV other than the one connected to my HD/DVR box?
List>OK>Menu>Delete Recording

Can I move my HD/DVR and other non-DVR set-top boxes to other TV’s once Multi-Room DVR has been installed?
To ensure network functionality is maintained, all Multi-Room network modifications should only be performed by an MPW Digital TV Technician.

Can I use my TiVo box with MPW Digital TV’s Multi-Room DVR service?
At this time, TiVo boxes are not supported in Multi-Room DVR service.

How do I pause a live or recorded program in one room then resume it in another?
Non-DVR set-top box (starting) – List>OK>Menu>Pause Live TV
Non-DVR set-top box(resume) – List>*Highlight paused program>OK>Play>OK>Resume from follow-me bookmark
Digital TV

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