



**RESIDENTIAL
SERVICE &
INSTALLATION FEES**
FIBER & LEGACY UNLESS OTHERWISE NOTED

TV, INTERNET & PHONE

Standard Basic Installation (up to 4 TV, 1 Internet, 1 Phone outlets).....	\$40.00
Custom/Relocate/Additional Outlet Installation	\$25.00/outlet
Drop/Bury Installation	\$50.00
Drop/Bury Replacement Due to Damage	\$300.00
General Service Rate (1 hour minimum).....	\$25.00/hr.
Equipment Delivery or Collection Rate (1 hour minimum).....	\$25.00/hr.
EZ Hold.....	\$5.00/mo.
Reconnection.....	\$30.00
Unreturned/Damaged Gateway (Fiber)	\$245.00
CAT6 Ethernet or RG-6 Coaxial Cable.....	\$.10/ft.

INTERNET

WiFi@Home Initial Installation (up to 5 devices)	\$9.95
Modem Rental (Legacy)	\$3.00/mo.
Unreturned/Damaged Router	\$225.00
Unreturned/Damaged Modem (Legacy)	\$9.99/ea.

TV

Multi-Room DVR Installation (Legacy).....	\$9.95
Digital Adapter (Legacy)	\$2.00/mo.
Standard Digital Box (Legacy)	\$4.00/mo.
HD Digital Box (Legacy)	\$6.00/mo.
HD DVR Box (Legacy)	\$11.99/mo.
Standard Set-top Box (Fiber)	\$3.99/mo.
Premium Set-top Box (Fiber)	\$6.99/mo.
Unreturned/Damaged Power Cord (Fiber)	\$15.00
Unreturned Remote Control	\$10.00/ea.
Unreturned Digital TV Box (Legacy)	\$9.99/ea.
Unreturned Standard Set-top Box (Fiber)	\$170.00/ea.
Unreturned Premium Set-top Box (Fiber)	\$265.00/ea.

PHONE

Non-Published Phone Number	\$2.00/mo.
Non-Published/Listed Phone Number Setup (one-time)	\$10.00

EMAIL

5 Personalized Email Addresses.....	included
Web-based Email Access	FREE
Additional Email Addresses.....	\$5.00 ea./mo.
Total Email Storage	2 GB
Maximum Email File Size	20 MB

PERSONAL WEB SPACE

Personal Web Space	included
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IP ADDRESSES

Dynamic IP Address (up to 2).....	included
Static IP Address (Cable modem)	\$10.00/mo.

LATE PAYMENT/ INSUFFICIENT FUNDS

Late Payment	As Per Policy
Insufficient Funds Fee.....	\$30.00/per