For your protection and ours, when our technician arrives:

- He or she will wear a mask. You are encouraged to do so as well. If not, please maintain 6 foot separation.

- We will perform hand sanitizing before and after entry.

- Gloves will be worn inside your home.

- We will maintain 6 foot separation.

- The technician will ask you the standard travel and sickness questions on the back of this card.

- Technicians are empowered to stop work if they observe problems or a potentially sick customer.

To protect you and us from any potential COVID-19 spread, we are required to ask you these questions:

1. Have you been contacted by the Department of Health to notify you of exposure to COVID-19, or have you been in contact with someone with a confirmed diagnosis in the last 14 days?
   
   If yes, we would like to reschedule your appointment for at least 14 days after your exposure.

2. Are you or anyone in your household showing symptoms of
   - Fever?
   - Cough?
   - Shortness of Breath?

   If you have a fever or are not feeling well on the day of your installation, please call us to reschedule until you are fever-free for 24 hours.

3. Have you traveled outside the country or to a location with a serious COVID-19 outbreak?

   If yes, we would like to reschedule your appointment for at least 14 days after your potential exposure.