



We're here for you...

We have designed this Quick Start guide so that you can begin enjoying your MachLink® Internet service as quickly as possible. If you are unable to connect to MachLink, call the MachLink® HelpDesk. You will be connected to a specialized technician at our central support desk who can diagnose the problem. You will be asked a series of standard questions that will help the technician pinpoint the problem. The MachLink® HelpDesk can address many of your problems over the telephone. You can also email any questions or issues to MachLink®.

Remember, we're here for you!

MachLink® HelpDesk

Phone: (563) 263-2631

Email: helpdesk@machlink.com

Creating a New Connection (Dialup)

Creating a New Connection Using the Wizard

The Connection Wizard may start automatically when setting up your computer. If it does, skip to **In the New Connection Wizard**. To start the connection wizard manually...

1. Open the Control Panel.

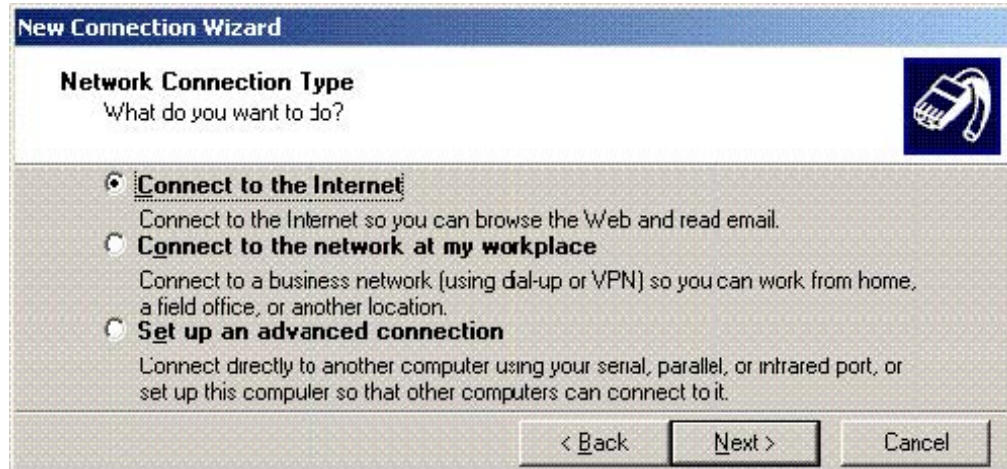


2. Choose Network Connections.

3. Finally, choose New Connection Wizard. If you don't see an icon for the New Connection Wizard, select New Connection from the File menu.

In the New Connection Wizard

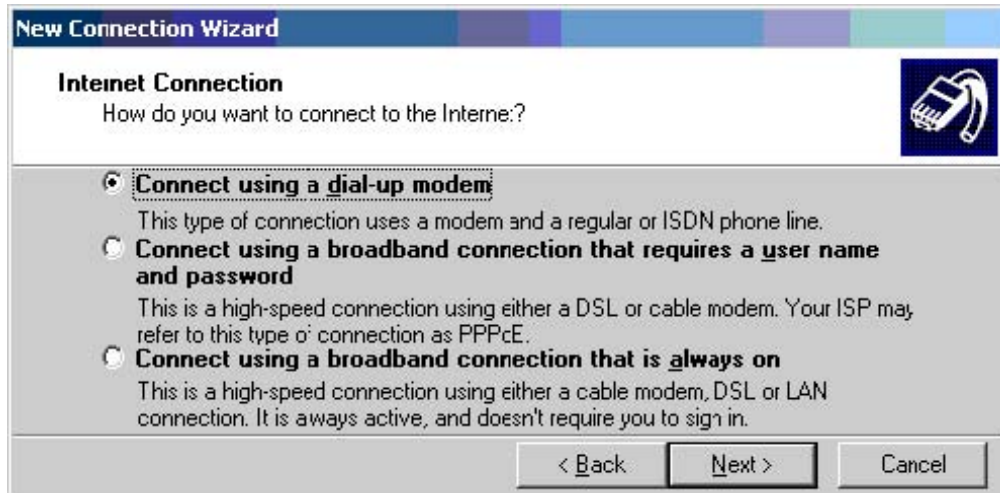
1. On the Welcome screen, click on the NEXT button.
2. On the Connection Type page, select "Connect to the Internet" and then click on the NEXT button.



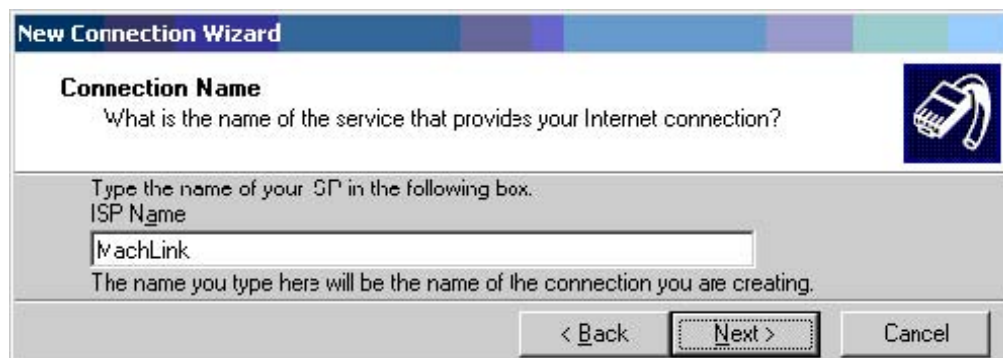
3. On the Getting Ready page, select "Set up my connection manually" and then click on the NEXT button.



4. On the Internet Connection page, select "Connect using a dialup modem" and then click on the NEXT button.



5. On the Connection Name page, enter "MachLink" as the ISP Name and then click on the NEXT button.



6. On the Phone Number to Dial page, enter "264-5664" for the Phone number and then click on the NEXT button.

New Connection Wizard

Phone Number to Dial

What is your ISP's phone number?

Type the phone number below.

Phone number:
264-5664

You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.

< Back Next > Cancel

- On the Connection Availability page, select "Anyone's Use" and then click on the NEXT button.

New Connection Wizard

Connection Availability

You can make the new connection available to any user or only to yourself.

A connection that is created for your use only is saved in your user account and is not available unless you are logged on.

Create this connection for:

Anyone's use
 My use only

< Back Next > Cancel

- On the Internet Account Information page, enter the User Name and Password, each in the appropriate box. NOTE: You will need to enter the password twice; this is to ensure that it has been typed correctly. Make sure that each check-box has a check-mark in it - left-click the box to put a check-mark in it - and then click on the NEXT button.

New Connection Wizard

Internet Account Information

You will need an account name and password to sign in to your Internet account.

Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)

User name: usernamehere

Password:

Confirm password:

Use this account name and password when anyone connects to the Internet from this computer
 Make this the default Internet connection

< Back Next > Cancel

9. On the Completing the New Connection Wizard page, click on the FINISH button. NOTE: You DO NOT need to check "Add a shortcut to this connection to my desktop."



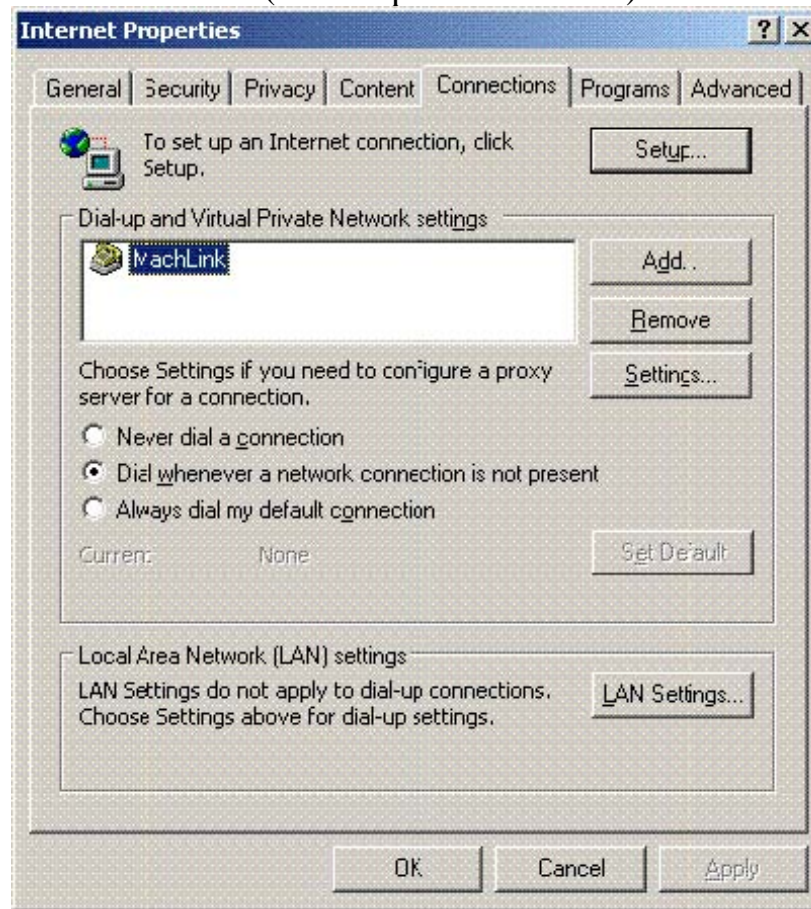
Final Steps

1. Open the Control Panel.



2. Select "Internet Options."

3. Select the "Connections" tab (at the top of the window).



4. From the trio of radio buttons in the middle of the Connections tab, make sure that "Dial whenever a network connection is not present" is selected.
5. Click on the OK button.