



We're here for you...

We have designed this Quick Start guide so that you can begin enjoying your MachLink® Internet service as quickly as possible. If you are unable to connect to MachLink, call the MachLink® HelpDesk. You will be connected to a specialized technician at our central support desk who can diagnose the problem. You will be asked a series of standard questions that will help the technician pinpoint the problem. The MachLink® HelpDesk can address many of your problems over the telephone. You can also email any questions or issues to MachLink®.

Remember, we're here for you!

MachLink® HelpDesk

Phone: (563) 263-2631

Email: helpdesk@machlink.com

Creating a New Connection (Dial-up)

Creating a New Connection Using the Wizard

The Connection Wizard may start automatically when setting up your computer. If it does, skip to **In the New Connection Wizard**. To start the Connection Wizard manually...

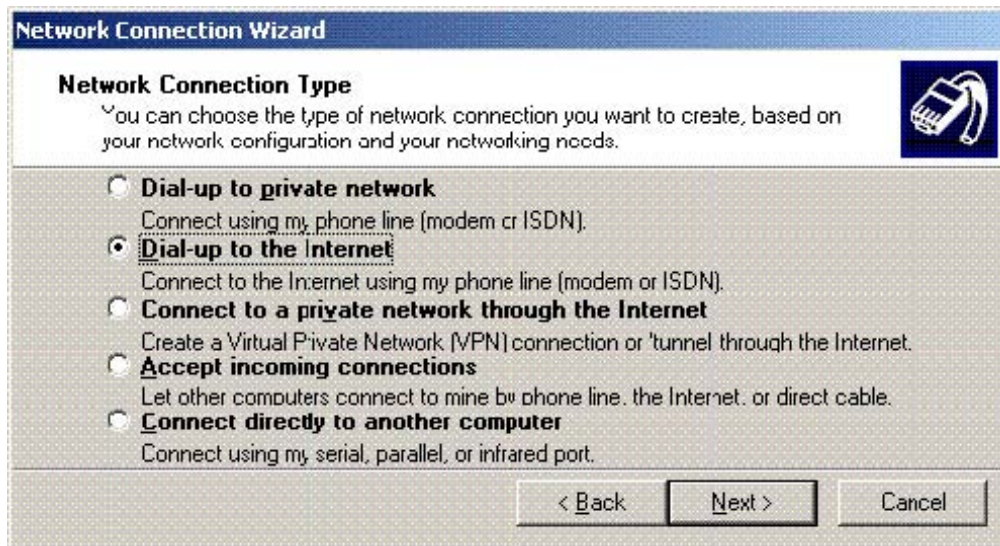
1. Open the Control Panel.



2. Choose Network and Dial-up Connections.
3. Choose New Connection Wizard. If you don't see an icon for the New Connection Wizard, select New Connection from the File menu.

In the New Connection Wizard

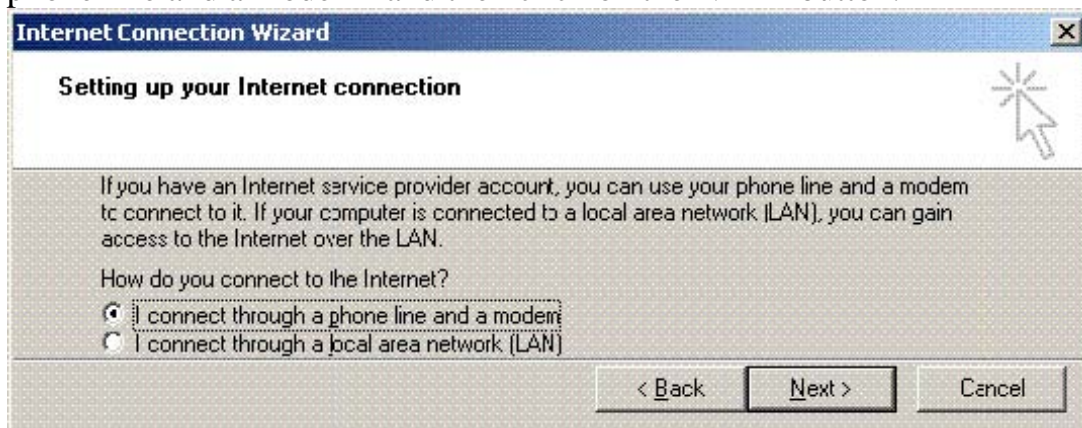
1. On the Welcome screen, click on the NEXT button.
2. On the Network Connection Type page, select “Dial-up to the Internet” and then click on the NEXT button.



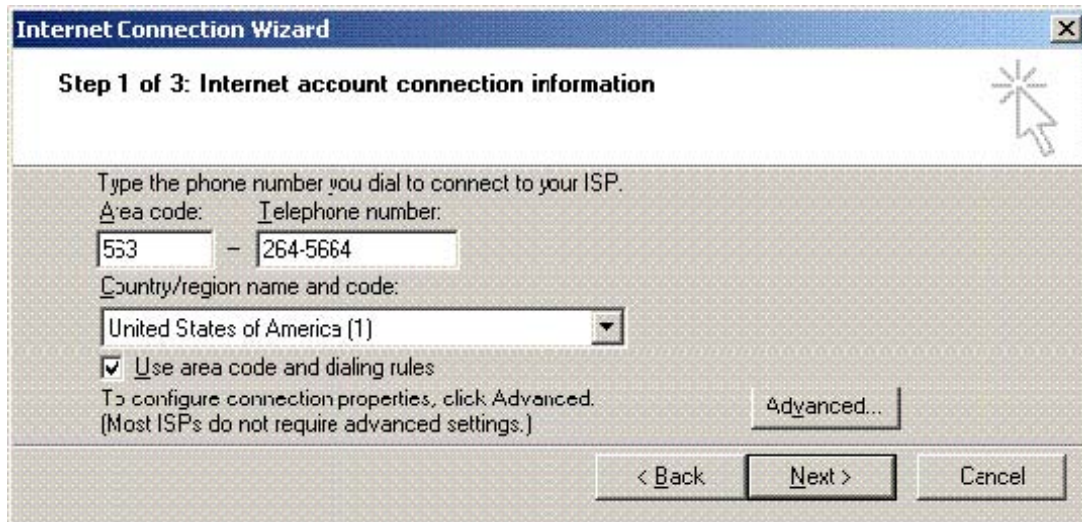
3. On the Welcome to the Internet Connection Wizard page, select “I want to set up my connection manually” and then click on the NEXT button.



4. On the Setting up Your Internet Connection page, select “I connect through a phone line and a modem” and then click on the NEXT button.

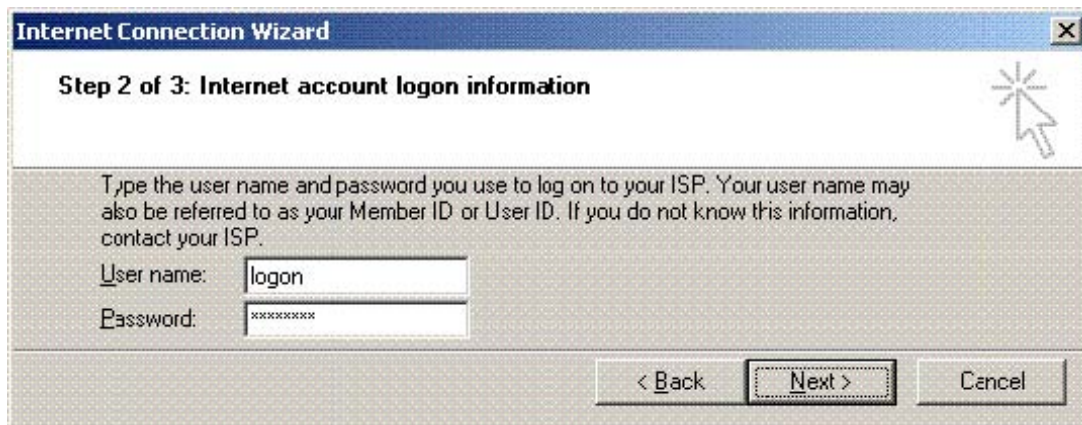


5. On the Internet Account Connection Information page, enter “563” for your Area Code and then enter “264-5664” for your Telephone Number and then click on the NEXT button.



The screenshot shows the 'Internet Connection Wizard' window at Step 1 of 3. The title bar reads 'Internet Connection Wizard'. The main heading is 'Step 1 of 3: Internet account connection information'. Below this, there is a text box with the instruction: 'Type the phone number you dial to connect to your ISP.' There are two input fields: 'Area code:' with the value '533' and 'Telephone number:' with the value '264-5664'. Below these is a dropdown menu for 'Country/region name and code:' set to 'United States of America (1)'. A checkbox labeled 'Use area code and dialing rules' is checked. At the bottom right, there is an 'Advanced...' button. At the bottom center, there are three buttons: '< Back', 'Next >', and 'Cancel'.

6. On the Internet Account Logon Information page, enter the User Name and Password and then click on the NEXT button.



The screenshot shows the 'Internet Connection Wizard' window at Step 2 of 3. The title bar reads 'Internet Connection Wizard'. The main heading is 'Step 2 of 3: Internet account logon information'. Below this, there is a text box with the instruction: 'Type the user name and password you use to log on to your ISP. Your user name may also be referred to as your Member ID or User ID. If you do not know this information, contact your ISP.' There are two input fields: 'User name:' with the value 'logon' and 'Password:' with the value '*****'. At the bottom center, there are three buttons: '< Back', 'Next >', and 'Cancel'.

7. On the Configuring Your Computer page, enter “MachLink” as your Connection Name and then click on the NEXT button.



The screenshot shows the 'Internet Connection Wizard' window at Step 3 of 3. The title bar reads 'Internet Connection Wizard'. The main heading is 'Step 3 of 3: Configuring your computer'. Below this, there is a text box with the instruction: 'Information about your Internet account is grouped together as a dial-up connection and labeled with a name you provide.' Another text box says: 'Type a name for the dial-up connection. This can be the name of your SP or any name you want to use.' There is one input field for 'Connection name:' with the value 'MachLink'. At the bottom center, there are three buttons: '< Back', 'Next >', and 'Cancel'.

- On the Set up Your Internet Mail Account page, select “No” - email setup is detailed in a separate Quick Start Guide - click on the NEXT button.



- On the Completing the Internet Connection Wizard page, click on the FINISH button.

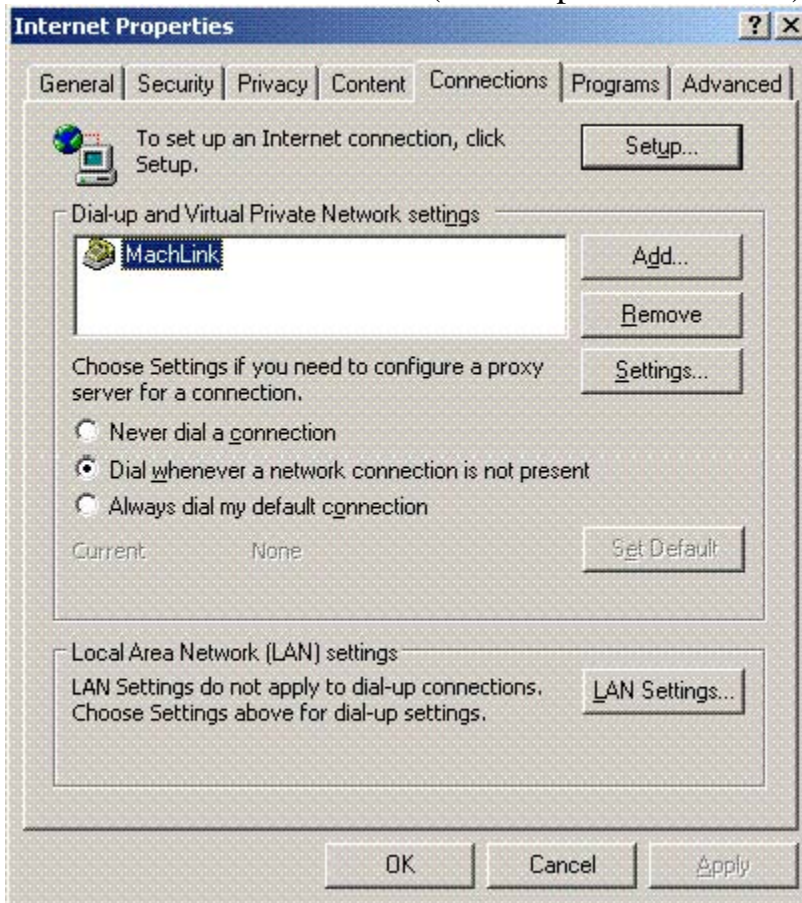


Final Steps

1. Open the Control Panel.



2. Select "Internet Options."
3. Select the "Connections" tab (at the top of the window).



4. From the trio of radio buttons in the middle of the Connections tab, make sure that "Dial whenever a network connection is not present" is selected.
5. Click on the OK button.