



## QUICK START GUIDE

Need help? Contact our Helpdesk at (563) 263-2631

## We're here for you...

We have designed this Quick Start guide so that you can begin enjoying your MachLink® Internet service as quickly as possible. If you are unable to connect to MachLink, call the MachLink® HelpDesk. You will be connected to a specialized technician at our central support desk who can diagnose the problem. You will be asked a series of standard questions that will help the technician pinpoint the problem. The MachLink® HelpDesk can address many of your problems over the telephone. You can also email any questions or issues to MachLink®.

Remember, we're here for you!

### *MachLink® HelpDesk*

Phone: (563) 263-2631

Email: [helpdesk@machlink.com](mailto:helpdesk@machlink.com)

## Creating a New Connection (Broadband Cable/DSL Modem)

### Creating a New Connection Using the Wizard

The Connection Wizard may start automatically when setting up your computer. If it does, skip to **In the New Connection Wizard**. To start the Connection Wizard manually...

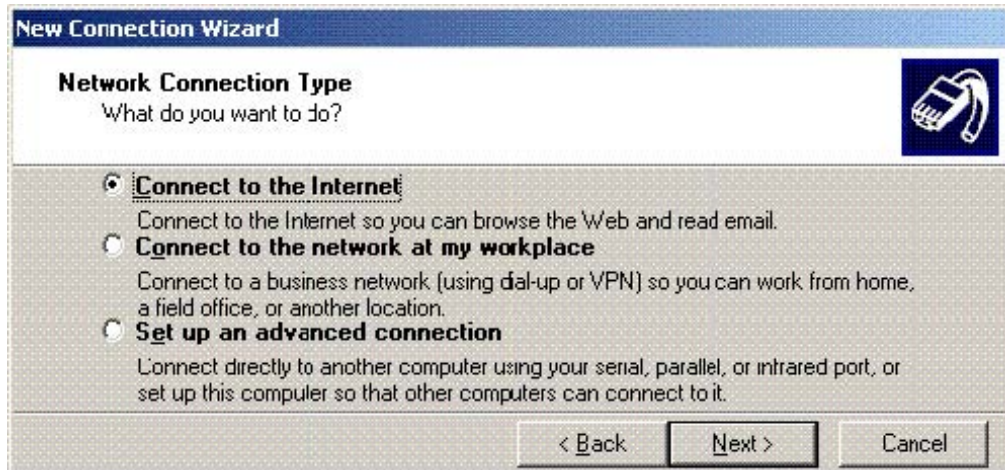
1. Open the Control Panel.



2. Choose Network Connections.
3. Choose New Connection Wizard. If you don't see an icon for the New Connection Wizard, select New Connection from the File menu.

### In the New Connection Wizard

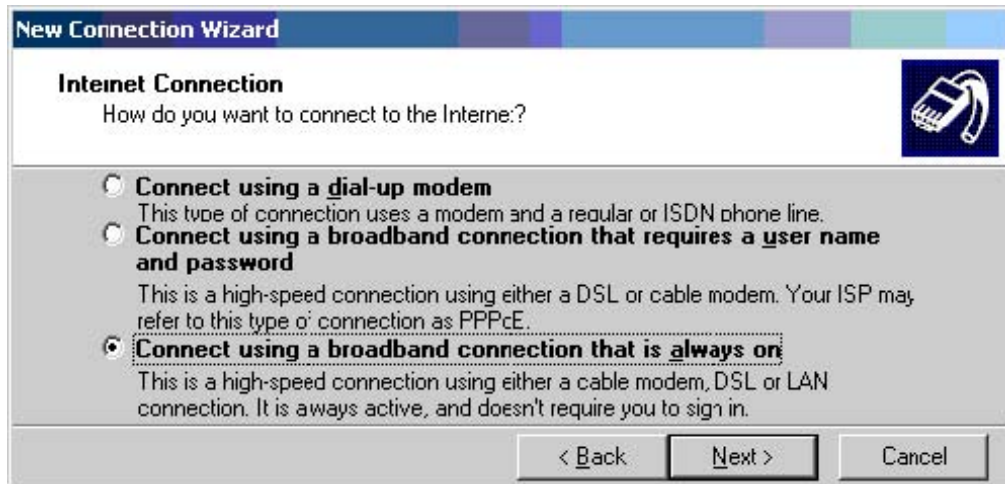
1. On the Welcome screen, click on the NEXT button.
2. On the Connection Type page, select “Connect to the Internet” and then click on the NEXT button.



3. On the Getting Ready page, select “Set up my connection manually” and then click on the NEXT button.



4. On the Internet Connection page, select “Connect using a broadband connection that is always on” and then click on the NEXT button.



5. On the Completing the New Connection Wizard page, click on the FINISH button.



