



## We're here for you...

We have designed this Quick Start guide so that you can begin enjoying your MachLink® Internet service as quickly as possible. If you are unable to connect to MachLink, call the MachLink® HelpDesk. You will be connected to a specialized technician at our central support desk who can diagnose the problem. You will be asked a series of standard questions that will help the technician pinpoint the problem. The MachLink® HelpDesk can address many of your problems over the telephone. You can also email any questions or issues to MachLink®.

Remember, we're here for you!

### *MachLink® HelpDesk*

Phone: (563) 263-2631

Email: [helpdesk@machlink.com](mailto:helpdesk@machlink.com)

## Creating a New Connection (Broadband Cable/DSL Modem)

### Creating a New Connection Using the Wizard

The Connection Wizard may start automatically when setting up your computer. If it does, skip to **In the New Connection Wizard**. To start the Connection Wizard manually...

1. Open the Control Panel.

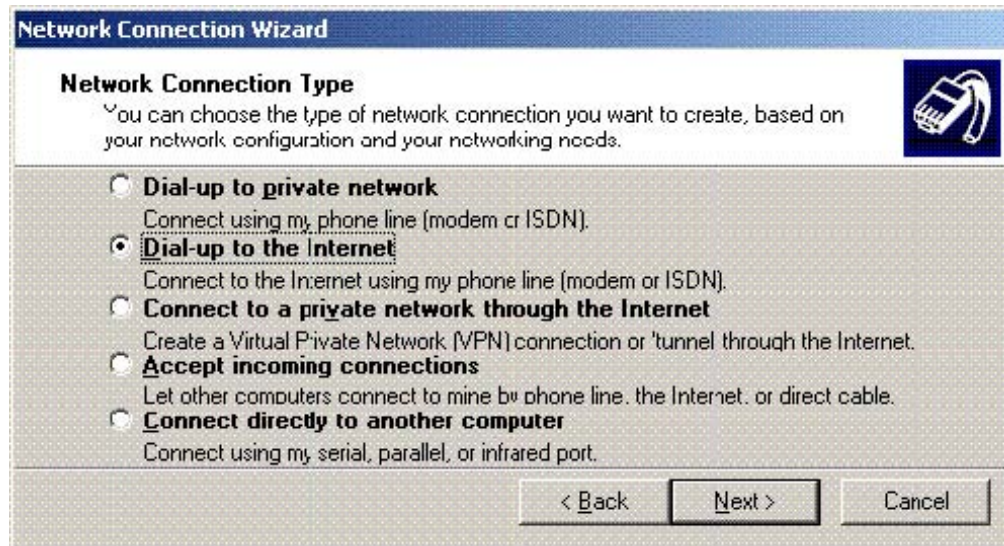


2. Choose Network and Dial-up Connections.

3. Finally, choose New Connection Wizard. If you don't see an icon for the New Connection Wizard, select New Connection from the File menu.

### In the New Connection Wizard

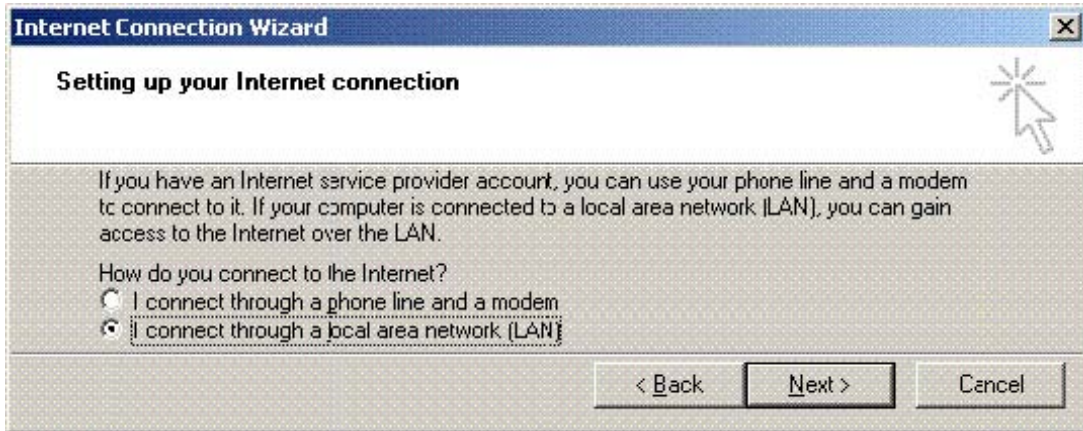
1. On the Welcome screen, click on the NEXT button.
2. On the Network Connection Type page, select "Dial-up to the Internet" and click on the NEXT button.



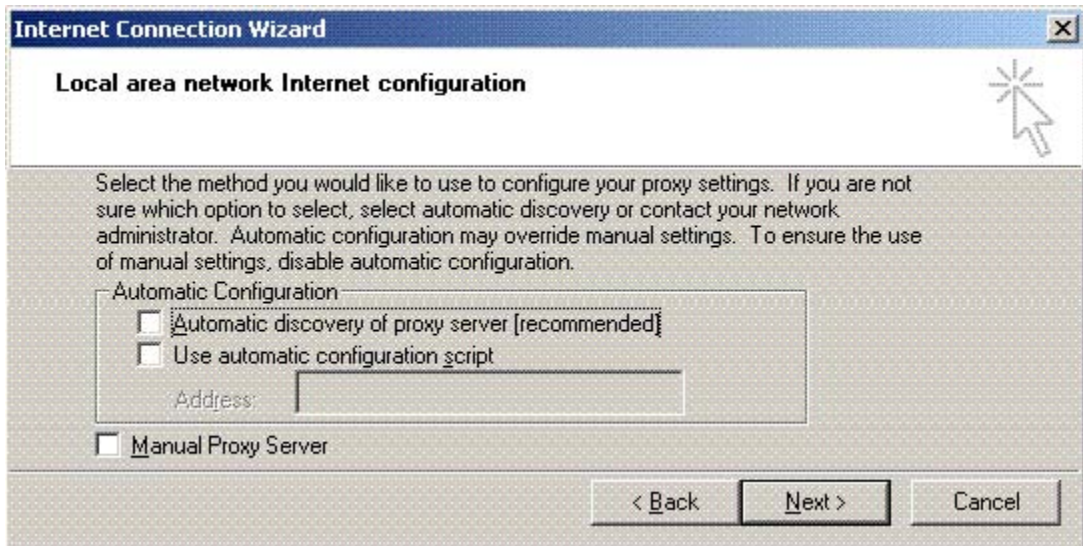
3. On the Welcome to the Internet Connection Wizard page, select "I want to set up my connection manually" and then click on the NEXT button.



4. On the Setting up Your Internet Connection page, select "I connect through a local area network (LAN)" and then click on the NEXT button.



5. On the Local Area Network Internet Configuration page, make sure that no check-boxes are checked and then click on the NEXT button.



6. On the Set up Your Internet Mail Account page, select "No" - email setup is detailed in a separate Quick Start Guide - and then click on the NEXT button.



7. On the Completing the Internet Connection Wizard page, click on the FINISH button.

